



April 20, 2020

Dear Goodwin House Bailey's Crossroads Residents -

We are writing to update you on infection precaution actions we are implementing for the safety of several residents in the Goodwin House Bailey's Crossroads (GHBC) Health Care Center.

Last night, we learned that a Health Care Center staff member tested positive for COVID-19. When we became aware that this staff member was seeking COVID-19 testing late last week, we placed a small number of residents with whom this staff member had contact in isolation and assigned a dedicated team to serve only them. This team is wearing full Personal Protective Equipment (PPE) while they care for these residents.

One of the residents who had contact with this staff member was experiencing respiratory symptoms. This resident also had a roommate. We immediately notified their families and sought testing for both of these residents. We are thankful to report that these two residents' test results for COVID-19 were negative, and we have shared this good news with their families.

Here are the details:

Q. Why are these actions being taken?

A. A GHBC Health Care Center employee tested positive for COVID-19. The staff member last worked at GHBC on Tuesday, April 14, and learned the test results on Sunday, April 19. In keeping with our infection precaution protocols, this employee wore a mask at all times and practiced infection precaution hygiene. This staff member is in isolation at home. Thank you for joining us in keeping this staff member in your thoughts and prayers for a full recovery.

We are committed to keeping residents and staff healthy. Please join us in our efforts to keep our community infection-free.



Q. Does this mean Health Care Center residents are at risk?

A. At this time, one resident has experienced respiratory symptoms and was tested for COVID-19. The resident's roommate was tested as well. The results were negative for both residents, as mentioned above. No other residents served by this employee are experiencing COVID-19 symptoms, nor are any staff members who worked with this employee. We are monitoring the health of all residents served by this employee daily for symptoms.

Q. How will Health Care Center residents be protected?

A. They will be protected in several ways. First, we have assigned dedicated staff members to care for all residents who were served by this employee. This will minimize further risk of exposure. Second, the dedicated staff members and nurse serving these residents will wear Personal Protective Equipment (PPE) to prevent the spread of any infection. Third, these dedicated staff members will be provided with new PPE at the beginning of each shift. These are the most important actions we can take to protect these residents while we are caring for them.

Q. How can family members of these residents find out about the condition of their loved ones?

A. We have let family members know that they are welcome to contact Beth Klint, GHBC Director of Nursing, for updates and we have provided them with Beth's contact information.

Thank you for your patience and positive attitudes during this most unusual time, and for continuing to support our protocols. Every one of us has a role to play in our infection precaution efforts, and we are grateful for your support of our protocols.

In service,

Justin Carwile
Executive Director
Goodwin House Bailey's Crossroads

Karen Doyle
Administrator, Health and Wellness
Goodwin House Bailey's Crossroads

We are committed to keeping residents and staff healthy. Please join us in our efforts to keep our community infection-free.



Infection Prevention