



GOODWIN HOUSE

March 5, 2020

Dear Residents of Goodwin House Alexandria and Bailey's Crossroads -

Thank you for your attentiveness to our communication last Friday about efforts to keep our residents and staff healthy. Thank you, also, for practicing the hand and cough hygiene, which experts continue to indicate are the most important precautionary measures.

With the news that the virus that causes coronavirus seems to be infecting more citizens and in more states through what's called "community spread", Goodwin House is taking two additional precautionary steps. These steps, which are recommended by health officials, are:

1. Implementing Health Monitoring following Travel that has taken place since February 14 (note – this protocol applies to residents, staff, guests and contractors on our campuses):

Residents that have traveled since February 14 outside the U.S. and/or areas within the U.S. that have been affected by the coronavirus since should:

- Notify the clinic of your travel destinations and return home date
- Once home, take your temperature twice a day for fourteen days; call the Clinic to report your temperature readings daily
- Ensure you have an accurate, working oral thermometer
- GHA Clinic: 703.824.1283
- GHBC: Contact the Clinic Monday - Friday at 703.578.7227; contact the Nursing Supervisor at 703.578.7256 on weekends

Guests that have traveled outside the U.S. and/or areas within the U.S. that have been affected by the coronavirus since February 14 should:

- Postpone their visit to our communities until they have contacted and spoken with the executive director. Our executive directors – Barbara D'Agostino (GHA) and Justin Carwile (GHBC) – will obtain the necessary information to determine if these individuals should postpone their visit. Barbara and Justin will

coordinate with Cathy Farmer and Karen Doyle, who serve respectively as the health care leaders at GHA and GHBC.

Guests should anticipate screening measures:

- Over the next few days we are putting in place systems to screen guests for symptoms of respiratory infections. These actions include:
 - Posting signage at all GHA and GHBC entrances informing guests of this policy to help them determine if they should enter our communities
 - Asking guests to answer a series of questions through our Accushield access system so we can better evaluate whether we are able to support their visit
 - Encouraging family members and guests to contact their loved ones via phone or video link until they are no longer experiencing infection symptoms

Please note that this policy will be updated as new information is provided.

2. Postponing the Priority Club Events in March:

- We have made the decision to postpone the GHBC Parade of Homes on March 17 and the GHA Parade of Homes on March 24
- We have notified the Priority Club members of this decision

As a reminder, if you are not feeling well, we ask that you please stay in your apartment and call the Clinic. One of our nursing staff will discuss your concerns with you.

Thank you for joining us in the efforts to help Goodwin House residents, guests and employees remain healthy.

Linda L. Lateana
Chief Operating Officer