

Infection Precaution Update

November 20, 2020



Update on Goodwin House COVID-19 Cases as of Friday, November 20:

| GHA | GHBC |
|--|---|
| Residents: 0 cases | Residents: 0 cases |
| Staff: 1 case, 0 pending test results to return to work | Staff: 0 cases, 2 pending test results to return to work |

Following new guidance from the CDC and state and local health departments, we have updated our Resident Protocols for the Thanksgiving Holiday. Please review the letter from Linda Lateana, Chief Operating Officer, placed in all resident mailboxes earlier today.



Message of Gratitude

We thank you for sticking with us throughout this pandemic. Thanks to you, our case numbers remain low. You've also shown great care for your neighbors by reaching out and checking in with one another. We are truly a family at Goodwin House!

Introducing Our New Guest Safety Concierges

Please welcome Tammie Teel (GHBC) and Evelin Rivas (GHA) as our new Guest Safety Concierges. Their role is quite comprehensive. They provide a welcoming and safe experience. They ensure everyone—guests, residents and staff—follows all our safety protocols. Tammie and Evelin started their new positions this week. If you see them at the screening desk, please say hello!

Thank You to Our Hospice Team

As we celebrate National Hospice Month, we'd like to say a special thank you to our dedicated Goodwin House Hospice team. They serve residents and their families at Goodwin House and other senior living communities, as well as those in private homes across Northern Virginia. We honor their commitment to comfort and care.



A Few Reminders: Safe Socializing

While we have created as safe an environment as possible, it is important that residents practice safety individually. As always, remember to wear your mask whenever you are outside of your apartment. If you wish to socialize outside of your “bubble”, please do so while socially distanced in common areas or at happy hours hosted at each community. Please avoid playing cards, as it is difficult to remain socially distanced during this activity.

Gatherings with family and friends off campus over the Thanksgiving weekend are covered in the updated protocols letter from Linda Lateana distributed today.

Acts of Service – Ceca Award Honorees

This week, we recognize AnneMarie Joseph, Testing Nurse at GHA and this quarter’s Ceca New Employee Honoree. AnneMarie remained unfazed through three separate changes in processes during recent COVID-19 testing, helping to ensure 400 staff members and 34 residents were tested in a timely manner. Her nominator said, “We are grateful to have a dedicated, organized and passionate new nurse to help us lead the fight against COVID-19.” We join GHA in extending our congratulations and gratitude to AnneMarie for her well-deserved award!

Keeping Our Staff Members Safe

We do all we can to keep residents and staff safe inside our communities. We also work to ensure our staff stay safe and healthy when they are away from work. As part of our efforts, we’re taking extra steps to help staff stay safe over Thanksgiving. We’ve encouraged staff to limit their gatherings and offered guidance on best practices to stay healthy. We are also giving all staff a little Thanksgiving gift bag that includes masks and hand sanitizers. As you can see in this photo, GHA residents helped to prepare the bags. We will provide more reminders and guidance next week.



*We are committed to keeping you, residents and staff healthy.
Please join us in our efforts to keep our community infection-free.*



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