

Infection Precaution Update

March 27, 2020

We are providing residents with weekly updates of our ongoing infection precaution efforts to address public health concerns regarding the coronavirus (COVID-19).

COVID-19 Response & Tips for Staying Calm

On Tuesday, you received a letter from Linda Lateana re-emphasizing the importance of following guidelines such as remaining on campus, social distancing and hand washing. Included was a Q&A about our planning for COVID-19, and tips for remaining calm. Please read these documents; they contain important information.

We're Helping Staff & You Can, Too!

Chief Philanthropy Officer Valerie Burke and Chief People Officer Fran Casey recently wrote to you about ways the Goodwin House and the Foundation are supporting staff members — offering bags of food, exploring ways to offer child care, expanding the Shared Leave Bank to help cover absences, and more. How can you help? Consider contributing to the Goodwin House Foundation Staff Support Fund. Visit www.goodwinhouse.org/giving.

Safe Distance in Elevators

We encourage everyone to maintain a safe distance of six feet or more at all times. What does that mean for elevator rides? Based on advice from health authorities, sharing space for a brief elevator ride is permissible. Be sure not to crowd elevators, and if someone indicates they prefer to ride alone, please allow them that courtesy.



Please continue reading on other side

*We are committed to keeping you, residents and staff healthy.
Please join us in our efforts to keep our community infection-free.*



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Changes to Guidance & Protocols

Every day, we receive updates and guidance from health authorities. We use this to adjust protocols. We act quickly and might implement changes that affect staff before we are able to make you aware. For instance, you might notice some staff in certain departments/levels of living wearing masks in the coming days or weeks based on updates from local health departments that are mindful of recommending evidence-based guidance amidst the national shortage of Personal Protective Equipment (PPE), including masks. If you see staff wearing masks, please don't be alarmed. It is just one more step we might take based on the latest guidance.

Food Deliveries

We anticipate an increase in food deliveries now that residents are staying on campus. Please request that grocery or food deliveries be made in paper bags if possible. Staff at the Reception Desk will wipe down the outer bags. We highly recommend that you wipe down each item with either disinfecting wipes or soap and water before you put things away. Also, family members may drop items off, but they may not linger in the lobby or meet you in the vestibule to hand you the items. We know how difficult it is to be separated from family right now, but for everyone's health and safety, it's best if family members drop off their packages and return to their cars straight away.



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