



March 24, 2020

Dear Residents -

I'm writing to you today because I'm increasingly concerned that not all residents are taking this situation as seriously as they should.

COVID-19 is like nothing we've ever seen before. But it is here and it is real. States and local jurisdictions have closed schools and non-essential businesses. All forms of entertainment from theaters to museums are closed. Public transportation is limited. Even the annual delight of visiting the cherry blossoms was cut short. The virus is having a more severe and sudden impact than many anticipated.

We understand that the precautions put in place at Goodwin House have been disruptive, but as a community of residents and staff, we must be each other's keepers. Our actions either support each other's health or risk each other's health. We are asking everyone in the Goodwin House family to maintain community trust and:

- **Stay on campus** – if there is something you need, please let us know and we'll try our best to get it for you
- **Practice social distancing** – keep a distance of at least 6 feet
- **Avoid public places or crowds** – less than 10 people together
- **Wash your hands frequently**

While it is impossible to know how long this will last, I know we, as the Goodwin House family, will come through it together, and we will do that by anticipating and being prepared for all possible scenarios. To that end, we are sharing with residents a Q&A to explain the procedures we will follow. We also are sharing tips to remain calm and keep active and purposeful at this time – I encourage you read these attachments.

We thank you for your support and your efforts to stay healthy.

Linda L. Lateana
Chief Operating Officer

ATTACHMENT: Q&A for Residents: COVID-19